



Compulsory Safety Rules before Starting the Activity

Acrojump4

1. Ticket: allowed to those weighing between **minimum 20 kg** and **maximum 100 kg**.
Duration of the activity per turn: 10 minutes.
2. **Smoking** is strictly **forbidden** within the facility.
3. For safety reasons, spectators must remain within their designated areas.
4. Mobile phones, keys, purses, etc. must be left behind because their fall could injure other Park users.
5. **You must take off your shoes**, i.e. do the activity barefoot and tie your hair back.
6. Access to Acrojump4 is allowed only to those who have the bracelet. Everyone must comply with the instructions of the staff.
7. **The ticket includes:** personal protective equipment (PPE), briefing on the safety measures and surveillance by Park staff.
8. Users declare to be in good health and undertake not to access the Park activities if under the effects of alcohol, drugs and or medicines hindering their lucidity and which may lead to dangerous situations for themselves or for third parties.
The staff reserves the right to prevent people clearly under the effects of the substances mentioned above to access the Park activities since they may cause injuries to themselves or others. Users also declare not to suffer from diseases which may limit their physical and/or mental abilities or which may lead to dangerous situations for themselves or for third parties.
9. IT IS STRICTLY FORBIDDEN TO ACCESS THE ACTIVITY WHEN THE PARK IS CLOSED OR SURVEILLANCE STAFF IS NOT PRESENT.
10. Before starting the activity, it is MANDATORY to:
A) CAREFULLY READ THE REGULATION
B) TAKE PART IN THE THEORETICAL AND PRACTICAL BRIEFINGS (use of PPE, progression and safety measures, etc), irrespectively of the level of knowledge of each user. Therefore, before starting the activity, you have to sign the REGULATION ACCEPTANCE AND SAFETY RULES FORM and you need to have understood the briefing and the safety measures.
11. Users will carry out the activity autonomously and on their OWN RESPONSIBILITY. Parents or chaperones are responsible for minors. The Park Management cannot be held liable for anything that may happen to people and objects during the activity.
In any event, the Park Management cannot be held liable for accidents or damages caused by: 1) fault and/or negligence by users; 2) unforeseeable and unavoidable faults by third parties; 3) cases of force majeure or fortuitous events; 4) not permitted or illegal actions by third parties.
12. The Park Management cannot be held liable for accidents or damages suffered by users' parents and/or chaperones in the Park facilities.
13. The Park Management cannot be held liable for the loss, removal, theft or deterioration of valuables left in the lockers or left unattended or forgotten inside or outside the Park, including in vehicles in the parking lot.
14. THE PARK MANAGEMENT CANNOT BE HELD LIABLE IF USERS DO NOT COMPLY WITH THE RULES OF THIS REGULATION.
15. The Court of Verbania shall have exclusive jurisdiction for any dispute arising from the activities carried out in the Park.
16. Users are responsible for complying with recommendations and instructions given by the staff.
17. For safety reasons, should bad weather occur (rain and/or wind and/or storm), the activity will be interrupted. NO REFUND WILL BE GIVEN.
However, if the interruption happened within the first hour after entering the Park, a voucher will be given with a 30% discount on the price of a new "Adventure Park" ticket. The voucher cannot be combined with other discounts or promotions.
18. The Park Management and/or the staff reserve the right to interrupt or prevent access to the activities to those who do not comply with safety rules or behave inappropriately: disturbing or putting in danger themselves or others. In this case no refund will be granted.
19. In the event users incur damages or have an accident while doing the activity in the Park, they will have to inform the Management by the time they return the equipment. The period of time for pursuing a claim against the Park Management (including, but not limited to, refund, indemnification, etc.) is 15 days from the day when users did the activity in the Park.
The request must be sent in writing to AcquAdventure S.r.l., with registered office in Via Cavalli n. 18, Baveno (VB), Italy, with registered letter with proof of receipt or certified email to acquadventure@pecvb.it. If users don't comply with the above, they will lose their right to submit complaints and/or requests, and the Management won't be held liable.
20. You must wait for the instructor before wearing the harness, in order to do so correctly and safely.
IT IS FORBIDDEN TO CARRY OUT THIS OPERATION ON YOUR OWN.
21. Purchasing the ticket and using the Park automatically imply that you have read and accepted the rules displayed at the entrance of the Park.

AQUADVENTURPARK BAVENO MANAGEMENT





Compulsory Safety Rules before Starting the Activity Climbing Wall

- 1. Ticket: allowed to those weighing minimum 20 kg. Duration of the activity: approximately 30 minutes.**
2. Smoking is strictly forbidden within the facility.
3. For safety reasons, spectators must remain within their designated areas.
- 4. IT IS FORBIDDEN TO LITTER or throw stones and/or objects to the ground.**
Mobile phones, keys, purses, etc. must be left behind because their fall could injure other Park users.
5. You must wear appropriate shoes (sport shoes or trekking shoes) and tie your hair back.
6. Only those who have the bracelet and have gone through the briefing by the Safety Manager are allowed access to the climbing wall.
The bracelet price includes: personal protective equipment (PPE), briefing on the progression and safety measures and surveillance by Park staff. The last access to the paths is allowed until 1 hour before the Park's closing time.
7. PPE are available to all users while climbing. Once users have put the harness on, they are not allowed to smoke or leave the Park, in order not to ruin the harness and the equipment.
8. Users declare to be in good health and undertake not to access the Park activities if under the effects of alcohol, drugs and or medicines hindering their lucidity and which may lead to dangerous situations for themselves or for third parties.
The staff reserves the right to prevent people clearly under the effects of the substances mentioned above to access the Park activities since they may cause damages to themselves or others. Users also declare not to suffer from diseases which may limit their physical and/or mental abilities or which may lead to dangerous situations for themselves or for third parties.
- 9. IT IS STRICTLY FORBIDDEN TO ACCESS THE ACTIVITY WHEN THE PARK IS CLOSED OR SURVEILLANCE STAFF IS NOT PRESENT.**
10. Before starting the activity, it is MANDATORY to:
A) CAREFULLY READ THE REGULATION
B) TAKE PART IN THE THEORETICAL AND PRACTICAL BRIEFINGS (use of PPE, progression and safety measures, etc), irrespectively of the level of knowledge of each user. Therefore, before starting the activity, you have to sign the REGULATION ACCEPTANCE AND SAFETY RULES FORM and you need to have understood the briefing and the safety measures.
11. Users will carry out the activity autonomously and on their OWN RESPONSIBILITY. Parents or chaperones are responsible for minors. The Park Management cannot be held liable for anything that may happen to people and objects during the activity.
In any event, the Park Management cannot be held liable for accidents or damages caused by:
1) fault and/or negligence by users; 2) unforeseeable and unavoidable faults by third parties; 3) cases of force majeure or fortuitous events; 4) not permitted or illegal actions by third parties.
12. The Park Management cannot be held liable for accidents or damages suffered by users' parents and/or chaperones in the Park facilities.
13. The Park Management cannot be held liable for the loss, removal, theft or deterioration of valuables left in the lockers or left unattended or forgotten inside or outside the Park, including in vehicles in the parking lot.
- 14. THE PARK MANAGEMENT CANNOT BE HELD LIABLE IF USERS DO NOT COMPLY WITH THE RULES OF THIS REGULATION.**
15. The Court of Verbania shall have exclusive jurisdiction for any dispute arising from the activities carried out in the Park.
16. Users are responsible for complying with recommendations and instructions given by the staff.
17. For safety reasons, should bad weather occur (rain and/or wind and/or storm), the activity will be interrupted. NO REFUND WILL BE GIVEN.
However, if the interruption happened within the first hour after entering the Park, a voucher will be given with a 30% discount on the price of a new "Adventure Park" ticket. The voucher cannot be combined with other discounts or promotions.
18. The Park Management and/or the staff reserve the right to interrupt or prevent access to the activities to those who do not comply with safety rules or behave inappropriately: disturbing or putting in danger themselves or others. In this case no refund will be granted.
19. In the event users incur damages or have an accident while doing the activity in the Park, they will have to inform the Management by the time they return the equipment. The period of time for pursuing a claim against the Park Management (including, but not limited to, refund, indemnification, etc.) is 15 days from the day when users did the activity in the Park.
The request must be sent in writing to AcquAdventure S.r.l., with registered office in Via Cavalli n. 18, Baveno (VB), Italy, with registered letter with proof of receipt or certified email to acquadventure@pecvb.it. If users don't comply with the above, they will lose their right to submit complaints and/or requests, and the Management won't be held liable.
20. To use the CLIMBING WALL, you must wait for the instructor to insert the safety carabiner in the harness. IT IS FORBIDDEN TO CARRY OUT THIS OPERATION ON YOUR OWN.
21. IT IS FORBIDDEN to purposefully cause the ropes to swing.
22. Purchasing the ticket and using the Park automatically imply that you have read and accepted the rules displayed at the entrance of the Park.

AQUADVENTURPARK BAVENO MANAGEMENT





Compulsory Safety Rules before Starting the Activity

Hanging Paths

1. The ticket allows you to access the different Hanging Paths as follows:
 - **MINI-JUNIOR - YELLOW:** access to the path is allowed to children who are **at least 4 years old** and must be accompanied by a non-paying adult.
 - **TOP JUNIOR - YELLOW:** access to the path is allowed to children who are **at least 110 cm tall and 6 years old**. Those who are younger than 7 years old must be accompanied by a paying adult (1 to 1).
 - **JUNIOR - GREEN:** access to the path is allowed to children who are **at least 110 cm tall and 6 years old**. Those who are younger than 7 years old must be accompanied by a paying adult (1 adult to 4 children).
 - **TOP ADULTS - BLUE:** access to the path is allowed to children who are **at least 140 cm tall and 14 years old**. Those who are younger than 14 years old must be accompanied by a paying adult (1 adult to 4 children).
2. **You must wear appropriate shoes** (sport shoes or trekking shoes).
3. Only to those who have the **bracelet and have gone through the briefing by the Safety Manager** are allowed access to the paths of the Park. **The briefing is held every hour in the Path Briefing and Practicing Area.**
The bracelet price includes: personal protective equipment (PPE), briefing on the progression and safety measures and surveillance by Park staff.
4. **Only 1 person at a time can access a given path. Only 2 people at a time can be on each platform.** Therefore you should wait for a spot to be available before beginning a path.
5. Smoking is strictly forbidden within the facility.
6. For safety reasons, spectators must remain within their designated areas.
7. **IT IS FORBIDDEN TO LITTER** or throw stones and/or objects to the ground. Mobile phones, keys, purses, etc. must be left behind because their fall could injure other Park users.
8. Users declare to be in good health and undertake not to access the Park activities if under the effects of alcohol, drugs and/or medicines hindering their lucidity and which may lead to dangerous situations for themselves or for third parties.
The staff reserves the right to prevent people clearly under the effects of the substances mentioned above to access the Park activities since they may cause damages to themselves or others. Users also declare not to suffer from diseases which may limit their physical and/or mental abilities or which may lead to dangerous situations for themselves or for third parties.
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14. **THE PARK MANAGEMENT CANNOT BE HELD LIABLE IF USERS DO NOT COMPLY WITH THE RULES OF THIS REGULATION.**
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19. In the event users incur damages or have an accident while doing the activity in the Park, they will have to inform the Management by the time they return the equipment. The period of time for pursuing a claim against the Park Management (including, but not limited to, refund, indemnification, etc.) is 15 days from the day when users did the activity in the Park.
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20. PPE are available to all users for the duration of their time on the path. Once users have put the harness on, they are not allowed to smoke or leave the Park, in order not to ruin the harness and the equipment.
21. **IT IS MANDATORY** to remain attached to the safety cable **AT ALL TIMES**, which is indicated by **RED** signs. **IT IS FORBIDDEN to purposefully cause the ropes and paths to swing.**
22. Purchasing the ticket and using the Park automatically imply that you have read and accepted the rules displayed at the entrance of the Park.

AQUADVENTURPARK BAVENO MANAGEMENT

